

REFUSE/RECYCLING PAYMENT OPTIONS

South Whitehall Township is pleased to announce that we have entered into a service contract with Official Payments Corporation. This service will allow the convenience of paying refuse/recycling invoices by debit card, credit card or electronic check, over the internet or via the telephone. Official Payments Corporation services over 3,500 local governments nationwide and all data and customer information is secure and protected.

This service will provide online debit or credit card payments up to **\$300.00** for a flat fee of **\$2.95**, per transaction. You may use the hyperlink from the Township's website (**www.southwhitehall.com**) or go directly to **www.officialpayments.com**. The instructions for the Official Payments website are:

1. Choose "Make A Payment"
2. Choose "Local Payment"
3. Enter the Jurisdiction Code - **#7857**
4. Enter amount
5. Read terms - choose accept
6. Enter payment information, choose continue
7. Review information - choose submit
8. Receive confirmation number - this acts as your receipt

When you are making payments through the Township website, clicking the hyperlink will take you directly to step #4.

Payments can be made 24 hours a day over the phone using an automated touch-tone system by dialing **1-800-272-9829**.

1. Choose #3 "Local Utilities"
2. Enter jurisdiction code - **#7857**
3. Follow prompts
4. Receive a confirmation number

Payments can also be made between 8:00 a.m. to 8:00 p.m. over the phone using live operators by dialing **1-800-487-4567**.

To be sure your payment was processed correctly, please call **1-888-357-8394**. You will need your payment amount to process your telephone inquiry. In addition, if you provide your e-mail address to Official Payments, you can verify your payment online at their website.

If you have any questions or concerns regarding the on-line or telephone payment process, please call **1-800-847-4567**, Official Payments customer service toll free line.